

**IXII GROUP, INC.**  
**CERTIFICATE OF COMPLETION**

THIS ACKNOWLEDGES THAT

**MELISSA CARPENTER**

HAS SUCCESSFULLY COMPLETED

**CRISIS NEGOTIATIONS FOR DISPATCHERS**

UKIAH POLICE DEPARTMENT

AUGUST 23, 2023

P.O.S.T. COURSE CONTROL NUMBER

1281-30875-23-001

**IXII GROUP**  
★★★



CHIEF EXECUTIVE OFFICER

IXII GROUP, INC.